



Blocking Service

Access to online banking can be blocked by calling (069) 718 – 3500. This is possible 7 days a week, 24 hours a day.

With the participant's access block, you can prevent the disposal of the accounts stored with us in our online banking for the participant in the event of suspicion of misuse.

In order to receive the block, the account number and user ID of the participant are required in addition to the first and last name.